

<b>Job Title</b>	<b>Childrens Support Worker</b>
<b>Responsible To</b>	Service Manager
<b>Function</b>	The Children's Support Worker provides services to children in all Sonas services on a one-to-one basis in family and in a group setting. They will ensure best practice in the delivery of services to children within the service ensuring at all time that the needs of clients and their children are kept central to the work of the children's service.
<b>Location</b>	Dublin 4
<b>Hours of Work</b>	40 hours per week. Monday – Friday

### **Key areas of responsibility**

- Maintaining the highest standards of professionalism in supporting and providing services to children. Ensuring that an environment is created which is conducive to the well-being of the children.
- Ensuring that the needs of clients are central to the work of Sonas.
- Working in compliance with Sonas quality standards, policies and procedures and ensuring the delivery of a quality, effective and safe service to clients.
- Ensuring adherence at all times to the Children's First policies on child protection.
- Liaising with the Designated Liaison person in the implementation of Sonas and Tusla policies on child protection.
- Working as part of the Children and Young People's Support service, providing support services to children; one-to-one support, working with the mother and child, working with families and structured activities with the children.
- Undertaking and implementing needs assessments, risk assessments and develop safety and support plans to address client needs using relevant Sonas tools.
- Referring children to other services and accompanying them, with their mothers to such services as required.
- Keeping the Service Manager abreast of changes to client needs or any significant issues relating to them.
- Where working on Sonas sites, ensuring that a high standard of cleanliness, housekeeping and hygiene is maintained.
- Advocating for clients when appropriate and by agreement.
- Ensuring effective teamwork with the service areas to ensure that clients are provided with an integrated domestic violence service.
- Ensuring at all times best practice in the delivery of children's services.

- Working in consultation with mothers and providing them with support, including referral to other services as required.
- Providing a flexible childcare service to mothers to allow them to meet with support workers and other services.
- Participating in the review and evaluation of the services for children in Sonas services.
- Involving the children in decision-making as appropriate to their age and understanding.
- Assisting in the management of the outdoor and indoor play facilities and ensure they are maintained to a high standard and adhere to health and safety policy.
- Keeping informed of developments in the area of support work with children and child protection including new methods of work, changes in policy, legalisation, additional supports etc.
- Keeping professionally up to date and being informed of developments in the area of domestic violence including new methods of work, changes in policy, legalisation, additional supports etc.
- Liaising effectively with statutory and voluntary agencies as part of the delivery of the Sonas service.
- Ensuring that the IT system is used for the accurate collection of service data.
- Ensuring that accurate and legible records and case files are maintained and filed in accordance with agreed standards. Preparation and delivery of reports and statistics as required.
- Attending education and training programmes as may be required. Participating on committees as necessary.
- Contributing to the co-ordination and development of strategies to combat domestic violence at a local level in order to effect political, social and cultural change.
- Maintaining the highest standards of confidentiality in respect of work related issues.
- Maintaining a high standard of work performance, attendance, professionalism, appearance and punctuality at all times.
- Ensure good working relationships are maintained with colleagues at all times.
- Participate in supervision and performance management processes.
- Any other duties as may be assigned by the Service Manager.