

## Job Description

Post:	Family Support Worker
Employer Body	Dolphin House Community Development Association (DHCDA)
Location:	Dolphin House Community Centre, Rialto, Dublin 8.
Terms and Conditions:	<ul style="list-style-type: none"><li>• Part-time, 17.5 hours per week (2 x 7 hour days and 1 x 3.5 hour day).</li><li>• Possible additional hours are subject to funding.</li><li>• Fixed-term contract position up to December 2025 with extension subject to funding and contract conditions.</li><li>• Probationary period of 3 months.</li></ul>
Salary:	€21,000 – €23,000 per year. Depending on qualifications and experience
Reporting to	DHCDA Project manager
Holidays:	84 hours per annum (12 x 7 hours days)
Other:	The position requires Garda Vetting

### Background:

Dolphin House Community Development Association (DHCDA) is a community-based organisation which delivers a range of services to residents in Dolphin House and the wider area and we would like to employ a Family Support Worker to our team.

The role of this worker is to provide support to families within the community, with a primary focus on families with school aged children 0-7 years, including parents to be. Using key principals of community development, the Family Support Worker will work from a social justice perspective in an inclusive manner with parents. They will;

- Provide practical supports, administrative assistance and information to families including assisting families, where needed, to link with and attend mainstream and specialist services and advocate on their behalf.
- Use a needs-based approach to work in collaboration with families to identify and understand their needs.
- Supporting families to have a voice and to express their needs.
- Support parents to develop the competencies and skills necessary in their role as primary carers and educators for their children.
- Work with families to ensure best outcomes for families in; education, health and well-being, achieving full potential, security of economy and opportunity and connectedness to the community.
- Use outreach and being present in the community as a key method of engagement to develop relationships with families.
- Work in partnership with parents through one to one and group work.
- Using a strengths-based approach to support developing family capacity.

- Support the implementation of individual plans with families with a focus on Meitheal where necessary.
- Following a settling in period, conduct home visits to support parents and proactively improve the home learning environment.
- Engaging families with evidence-based parenting programmes, family mentoring and evidence informed interventions as required.
- Work closely with the DHCDAs Health Team and outreach team to promote and support local voluntary and community activities that benefit the target groups associated with the role.

#### **Reporting:**

- Consult with the Designated Liaison Person and take appropriate action in accordance with DHCDAs Child safeguarding Policy and Children first.
- Collect and maintain data and prepare reports on progress, outputs and outcomes achieved.

#### **Other:**

- Participate in team meetings, supervision, communities of practice (COP) and ongoing training.
- Perform such other duties or tasks as may be required from time to time as appropriate to the post.

#### **Qualifications:**

The person to fill the Family Support Worker position will have operated within a relevant field or social inclusion context and have the necessary skills and experience to undertake the role and complete the key associated duties/tasks.

<b>Essential</b>	<b>Desirable</b>
A relevant 3rd level qualification in areas such as family support, community development, health, social work etc.	Experience of planning, implementing, and reviewing programmes.
Minimum 1 year post qualification experience of working with vulnerable families	Experience in facilitating programmes
Experience and skills in group facilitation	Networking skills and ability to work with a range of voluntary and statutory agencies.
Knowledge and experience of the community and voluntary sector	Experience of evidence-based family support methodologies/approaches with experience of home visiting and Meitheal
Experience of team working and collaborating with other professionals	Flexibility in relation to work hours with some evening work necessary from time to time
Experience of providing information and support to individuals and groups	
Report writing skills	
Excellent communication and presentation skills	
Knowledge and understanding of developing and progressing evidenced based and informed work with families to improve outcomes for children	
Understanding of social issues and how they can impact on families and children (e.g., drug and alcohol abuse, domestic	

violence, anti-social behaviour, mental health issues, bereavement, poor housing conditions etc.	
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