

POSITION DESCRIPTION

JOB TITLE: Social Care Worker

LOCATION: 368/370 South Circular Road, Dublin 8

JOB TYPE: Full time permanent

Hours: 40 hours per week

PRIMARY OBJECTIVE

Reporting to: CEO

To work as a part of an integrated team providing responsive services to people who are out of home. To facilitate a continuum of care to people who are homeless and in recovery from substance misuse through the provision of a case management approach.

KEY RESPONSIBILITIES

Engage in referral, initial assessment and induction of Service Users coming into Daisyhouse.

- Key work a case load of service users and providing support to those who have moved onto other accommodation including Daisyhouse's own long term accommodation.
- Work with the CEO and staff team to ensure that all relevant policies are in place and reviewed as necessary
- Complete a comprehensive assessment to identify supports for service users and tenants of Daisyhouse and to develop and follow up on a comprehensive Personal Support Programme with a view to psychosocial interventions being implemented
- Work within a case management system and making referrals as appropriate.
- Engage in fortnightly case management review meetings with the CEO.
- Report writing, maintaining of contemporaneous records and produce a monthly written report on the work and service provided.
- Provide a direct support service to service users experiencing traumatic life events such as addiction, domestic violence, sexual abuse, sexual violence, poor physical health, mental health issues, bereavements and relationship breakdown.
- Provide support in relation to daily living skills and independent living skills.
- Provide proactive and practical support around applications for housing and social protection services and accompanying service users to appointments and advocating on their behalf and support regarding all social welfare and housing benefit entitlements
- Provide an on-call after hour's emergency service, which assists in managing and deescalating crisis situations (weekday and weekend on roster basis).
- Record and report any maintenance issues or repairs to the maintenance worker.
- Attend and participate in team meetings/ resident's house meetings and agency meetings as required, working as part of a team and supporting colleagues in all aspects of service delivery.



- To engage in supervision sessions on a regular basis.
- Work in line with all relevant legislation, regulation and governance.

Part 2: PERSON SPECIFICATION

Essential -

- Relevant third level qualification (level 7/8) in social care/ social studies/ addiction studies, housing and resettlement or related field
- 1 year's direct work experience or equivalent in a social care setting preferably homelessness or addiction
- A working knowledge and insight into the issues (e.g. substance abuse) that affect clients, who have or are experiencing homelessness.

Desirable-

- Health and Safety Experience.
- CRM Systems Inputting
- Full clean driving license and access to a car

Skills and Competencies-

- Working knowledge and understanding of Child Protection
- Experience of key working, assessments and care planning
- Excellent report writing and IT skills
- Ability to work well in a team environment
- Reliability and flexibility

PERSONAL ATTRIBUTES

- Commitment and empathy with Daisyhouse Housing Association's goals and values.
- Ability to make decisions and take the initiative, as part of managing a complex and varied workload.
- Willingness to be self-servicing, with a proven ability to work as part of a team as well as independently.
- Ability to work calmly under pressure and within a small dynamic team.
- Excellent computer and IT skills.
- Strong Communication
- Flexible, warm & friendly personality
- A commitment to excellence and close attention to detail



Benefits

Post: Social Care Worker	
Salary: HSE Social Care Worker Salary Scale	
GENERAL POINTS	
Salary paid	By bank transfer monthly in arrears nominally on 28th of each month
Holiday	25 days per annum plus public holidays
Location	368/370 South Circular Road, Dublin 8
Hours of Work	40
Travel & Expenses	Expenses and mileage for work related trips will be paid.
Garda Clearance	Required

Application details:

To apply, please email your CV together with your cover letter to ceo@daisyhouse.org no later than Wednesday 6th October at 5pm. No late applications will be accepted.

If you are successful with your application and are offered a position with Daisyhouse Housing Association, the offer may be conditional upon you:

- Successfully completing Garda Vetting/Police Clearance
- Producing evidence to show that you are entitled to live and work in Ireland
- Verification of qualification
- Completion of 2 successful reference checks

Daisyhouse is an equal opportunities employer.

^{*}Please note that only those who meet the requirements above will be considered.



By applying for this position, you are giving Daisyhouse consent to have your personal data stored which will be retained for the purpose of this position only.

ABOUT DAISYHOUSE HOUSING ASSOCIATION

Daisyhouse Housing Association is a 32-year-old, registered charity and Approved Housing Body supporting individuals out of homelessness. We do this through the provision of Supported Temporary Accommodation combined with uniquely tailored individual Personal Support Programmes to individuals who are homeless. We provide this service for an 18-month period so that they can break the cycle of homelessness and be empowered to move forward to independent, safe, sustainable living. We also provide a fully comprehensive resettlement programme.