



Christine Buckley Centre – Project Worker

The Christine Buckley Centre is recruiting a Project Worker for 28 hrs per week.
Working Hours Tuesday to Friday 10am to 5pm.

About Us

Formerly known as The Aislinn Education and Support Centre for Survivors of Institutional abuse the Christine Buckley Centre provides a place of welcome, dignity, respect and safety where all survivors of institutions and their families can feel supported and empowered. Part of a healing journey as they endeavour to rebuild their lives and find the peace and justice they truly deserve. We aim to achieve this through education, personal development, holistic approach and creativity in a community setting. Our centre will always be a place where people are not alone, nor made to feel different. We can stand together with likeminded peers for justice and rights as human beings. All different, All equal. We work with all Survivors of Ireland's Religious and State-Run Institutions.

We provide advocacy support and appropriate referrals in the areas of:

- Education and Training
- Admin Support
- Crisis Intervention
- Access to Counselling Services
- Access to Legal Services
- Access to Training Services
- Access to Health Services
- Access to Addiction Services.

Additional information about the Christine Buckley Centre can be found at:

<http://www.aislinn.org>

Post: Project Worker

Location:

Christine Buckley Centre
2nd Floor Jervis House
Millenium Walkway
Dublin 1
D01E3W9

The post is a 12 month fixed term contract. The post will include remote work and working on site as designated by the Manager.

Responsible to:

CBC Management

Purpose of the Role:

Principle Responsibilities

The Project Worker will:

- Work as part of the CBC Team
- Provide one to one assessment, key working and care planning for service users
- Liaise with relevant stakeholders including individuals, groups, communities, health and other providers who assist in service users care needs.
- Provide group facilitation for activities when required.
- Act at all times with the service user needs in mind.

Any other responsibilities as directed by CBC Management.

Day to Day Duties will include:

1. Liaising with the team around providing supports to service users internally & occasionally externally.
2. Providing key working support to service users and keep records of same using Salesforce CMS.
3. Collaborating in enhancing the design, development, delivery & evaluation of workshops and services ensuring high standards.
4. Dealing with requests for information, via e-mail, telephone, one to one & keep records of same.
5. Accompanying service users, as deemed necessary, to appointments.
6. Attending team, general staff meetings and supervision.
7. Keeping accurate statistics and records of interventions using Salesforce Client Management System

Working with survivors of Institutional abuse, other project staff, family members and other agencies.

Qualifications

A relevant third level qualification e.g. Social Care

Experience

A minimum of two years' experience of working in one or more of the following areas: Trauma, abuse, addiction, mental health, social care and/or homelessness. (Essential)

Administration duties including record keeping using Salesforce CMS.

Experience of working with external stakeholders and other agencies within both the voluntary and statutory sectors. [Desirable]

Experience of group facilitation [Essential]

Experience of case management / key working/ care planning process and implementation [Desirable]

Knowledge

An understanding and knowledge of:

- Person first, service user quality driven services to promote inclusion, social justice and community integration.
- The principles of harm reduction and the issues associated with providing services in a voluntary agency setting.
- Key working, case management and crisis intervention.
- The history and impact of Institutional abuse in Ireland.

Skills and Ability

- Strong communication and inter-personal skills at all levels.
- Ability to be clear and explicit about professional boundaries.
- Proven organisational and planning skills with the ability to prioritise needs and objectives.
- Ability to establish and develop effective Key Working and Case Management relationships with clients.
- Ability to facilitate case conferences and groups.
- Ability to establish and utilise external networks effectively.
- Ability to advocate effectively on behalf of service users as required.

- Ability to use initiative; apply sound decision-making skills, and to make assessments of the needs of service users.
- Ability to act calmly in emergencies and respond in a professional manner to challenging and stressful situations.

Attitude

- Enthusiastic and committed to providing high standards of services for people who use the Christine Buckley Centre.
- A team player committed to consultative ways of working.
- Friendly, approachable and flexible, with a “can do” approach to working.
- Commitment to participate in supervision and in training and development.
- Commitment to working within an environment which promotes equal status and has regard for the Health and Safety of others.
- Holistic and empowering approach to working with service users.
- Open to feedback from service users, colleagues and management

The Christine Buckley Centre is an equal opportunities employer.

Please apply by emailing your CV and a Cover letter to The Manager, Christine Buckley Centre at christinebuckleycentre20@gmail.com.

Applications can also be posted to the above address. Shortlisting will apply. Closing Date Friday 5th March at 5pm.

Informal enquiries to Nóra Dempsey at 089-6027742/085-209268.