

Crosscare: Housing Case Worker - TEA Homeless Service (<https://www.activelink.ie/node/98734>)



Position Title: Housing Case worker

The Employer: Crosscare is the social care agency of the Dublin Diocese and is a registered charity. Crosscare delivers services with a servant leadership ethos. Crosscare's Homeless, Youth, Information and Advocacy Teams support those most in need with Love, Respect and Excellence.

Crosscare exists to support individuals and families when they face difficult challenges in life and when they find it hard to get the help they need. Crosscare focuses on helping people when they need it most or when they can't find support anywhere else.

Location: Amiens St , TEA homeless service.

Work Schedule: Full Time 38.5 Hours per week, 7 day rota (including evening & weekends - Days

Contract: 1 year contract

Salary: €34,125

Reporting to: Project Leader/Deputy Project leader

The Role:

- Admit residents to the service, ensuring he/she is provided with a full induction and welcome
- Complete a comprehensive assessment (HNA) where required with an allocated case load of residents & to identify each individuals appropriate housing option.
- Provide support to residents to establish tenancies by assisting them to identify suitable properties. This may include tasks such as searching relevant press publications and websites, contacting and visiting landlords and letting agencies.
- Arrange and accompany residents to viewings of properties and support them in negotiating with landlords where appropriate. This will include ensuring that the property meets safety standards and is well maintained.
- Assist residents to understand and complete their Housing Assistance Payment(HAP) paperwork
- Assist residents to fully understand the conditions of their tenancy agreement and agreeing rents with landlords prior to taking up a tenancy.
- Accompany the residents to the tenancy signing
- Refer each resident to appropriate tenancy sustainment programmes e.g. CLAN, Sli, Hail etc.
- Have comprehensive knowledge of local facilities and support groups and to liaise with a broad range of external service providers including HSE, DCC, CPS, DOSP Community support groups, DRHE and other key stakeholders.
- To identify blocks and barriers to residents, accessing suitable housing options and report on these as requested. . Also, to highlight external policies issues as they arise.
- To keep detailed records of outcomes and numbers of individuals resettled as we are a target-based service.
- To work effectively as part of a team and being open to reasonable requests from Project Leader/Deputy Project leader in order to ensure effective working relationships.
- To cover the floor and carry out day to day running tasks as required.

Qualification Required:

- Minimum Level 7 **Degree** Qualification awarded by the National Qualifications Framework (NQF) QQI e.g. Social Care, Social Policy, Addiction Studies, Social Science ,Law, Psychology, Social work, Public Health, Auctioneering, Housing Studies and other related Social Science Degrees.

Experience Required:

- A minimum of 1 years working in the area of homelessness & Knowledge of homelessness and its causes, homeless services, addiction and mental health.

Internal Candidates - A minimum of 6months Social Care Worker experience.

Additional Requirements (be able to demonstrate in your application)

- Good time Management and organization skills
- Knowledge of Rebuilding Ireland, Pathways to Home, HAP, Rent Supplement & HNAs.
- *Ability to work on a roster that includes evening and weekend work in a residential setting.*
- *Awareness of the issues arising for residents/families moving into their own independent tenancy.*
- *Experience of managing complex and challenging situation in a client based service.*
- Knowledge of Children's First & Child Protection.

Other:

- Professional Qualification in Housing e.g. ICSH/CIH membership
- Full Driving License

Personal attributes:

- Interpersonal skills
- Team work skills
- Initiative
- Flexibility
- Enthusiastic
- Honest
- Integrity
- Responsibility

Benefits:

- Competitive salaries
- Generous annual leave
- Additional leave for long service
- Training and Development Programmes
- Employee Assistance Programme
- Digital Doctor Service
- Competitive pension plan
- Bike to Work Scheme

In Crosscare, we approach our work with an attitude of service, showing love, care and kindness in all interactions with others. We treat people with a level of respect they will remember long after our service and support have been received. We strive for excellence in everything we do. Our clients, young people and service users deserve it.

Application Process:

To apply, please upload a comprehensive CV and letter of application (one document) detailing your suitability for the role to the link provided.

Closing date for applications is Friday 31st of March 2023

APPLY NOW

(<https://login.hirelocker.com/crosscare/jobs/25426/housing-case->

worker-amiens-street-closing-date-31-03-23-dublin)

*Crosscare is an equal opportunities employer
Garda Vetting will apply to this role*

Region

Dublin

Date Entered/Updated

16th Mar, 2023

Expiry Date

31st Mar, 2023

Source URL: <https://www.activelink.ie/vacancies/community/98734-crosscare-housing-case-worker-tea-homeless-service>