

TerraGlen Residential Care Services **(<https://www.activelink.ie/node/92899>)**

TerraGlen Residential Care Services was established in April 2011.

We began with one centre in Glencullen, South County Dublin.

Since then, we have founded eight more centres – one in County Louth (in Dunleer), one in County Longford (in Killoe), one in County Wexford (in Enniscorthy), two in County Cavan (in Ballinagh and Mullahoran) and three in County Westmeath (in Glasson, Mount Temple and Moyvore).

TerraGlen's growth has been carefully managed. We have expanded our service to areas where there is a need for respite & residential care, both in mainstream and disability services for under 18s, and where we can provide the right mix of resources to meet it – including accommodation, qualified and dedicated staff, and local amenities.

OUR VISION, MISSION & VALUES

Our vision is that each person, no matter their start in life, should have the care and support they need to grow in order to become a happy and self-reliant individual capable of achieving their potential.

Our mission, through our model of care and therapeutic approach, is to provide the best possible care to people living in our centres. This approach provides everybody residing within our centres with equal opportunity to go on to achieve their ambitions and dreams.

Here we describe the values we bring to our work, what we believe our mission means in practice, and the attitudes and actions required of us daily to achieve it.

OUR VALUES

We believe that every person:

- has a right to be free from harm and abuse
- deserves respect and nurturing
- should be valued and cherished
- has a right to be listened to
- can flourish if given the care and support they need
- should have the opportunity to achieve their dreams and ambitions

OUR PROMISE

TerraGlen strives to provide the best-quality care that:

- protects everybody from harm
- promotes environmental and emotional safety in a caring environment
- meets the individual needs of each person
- encourages learning and development
- reflects each individual's own views
- respects each individual's right to make decisions about their future
- provides opportunity for people to learn to live as independently as possible
- prepares people for leaving care, where applicable

OUR PRACTICE

Every person we care for is:

- warmly welcomed into TerraGlen
- assured a safe and homely environment

- valued and cared for by qualified and trained staff
- respected as an individual with the potential to achieve their ambitions
- encouraged to avail of education and training
- afforded the opportunity to build safe and positive relationships

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