

## **Dublin Simon Community: Support Worker - Clonskeagh** **(<https://www.activelink.ie/node/81069>)**



### **About us:**

At Dublin Simon Community, we are passionate about making home a reality. Our aim is to empower people to access and retain a home by providing housing, prevention, addiction treatment, emergency response and other targeted interventions, through advocacy and partnership. If you share our values and want to make a difference also, come talk to us at Dublin Simon Community. We're looking for client focused, friendly and adaptable people to join our team.

### **About the job**

As a Support Worker, you'll provide a low threshold, community based, addiction treatment and relapse prevention programme. From developing strong relationships with clients, to working with the wider team to discuss what's best for the service user, you'll help to change the lives of our clients. As well as our induction program, you will be provided with 10 training days throughout the year, ensuring you have the support and training to succeed in this role. You'll report to the Clonskeagh Recovery Service Manager.

### **Responsibilities:**

- Process all incoming referrals and discharges for the recovery services.
- Support the project/key workers and management in the implementation of operational and strategic goals.
- Work closely with recovery project workers, addiction aftercare team and HAT team to support service users to achieve the goals.
- Working with the team in the delivery of the "Recovery Model" of treatment through CBT and CRA.
- Implementing and following-up on support plan actions to help clients with relapse prevention, life-skills plans and to help them progress towards independent living.
- Input and update PASS (Pathway Accommodation and Support System).
- Maintain strong relationships with relevant agencies (referrals, mental health, occupational therapy and so on).
- Perform daily tasks to ensure an effective service; health and safety checks, service hygiene, following-up on maintenance issues, ensuring all rooms are prepared for service user arrival, offer support to clients around court dates and legal information.
- Ensure consistent handovers, diary, incident reports and follow-ups, in accordance with organisation policies.
- Carry out regular and accurate, urine/breath testing, to ensure unit is kept drug and alcohol free.
- Develop and co-facilitate with the social programme, ensuring structured therapeutic days and weeks are organised for all clients.
- Prepare reports and statistics as needed and carry out administrative and financial procedures in accordance with organisation policies.

### **Minimum qualifications:**

- BA/BS degree (level 7 or 8) in Psychology, Community Development, Counselling, Social Care, Social Work, CRA, CBT or similar.
- 2 years experience working in a social or caring setting.
- 1 year experience in direct homelessness and/or addiction service provision.
- Understanding of why people become homeless and the needs they have.
- Record keeping, report writing

- IT skills including Microsoft, Excel, PowerPoint, Word and Outlook
- Client-focused, adaptable, accountable, resilient individual.
- Excellent communicator, with the ability to advocate on the client's behalf.
- Ability to assist with assessment, planned support, key working with vulnerable people, whilst being respectful and professional.
- Knowledge of addiction, treatment approaches and understanding of mental health and domestic violence issues.

## Preferred qualifications:

- Certification or higher in addiction studies.
- Passion for helping people, with the ability to work in an agile environment and problem-solve.
- Experience of working with vulnerable and disadvantaged groups.
- Experience of carrying out Health & Safety inspections and audits.

**Location:** Clonskeagh, Dublin 14

**Working Hours:** Generally 37.5 hours per week. 25 days annual leave. Monday – Friday 9am – 5:30pm.

**[Apply for the position \(https://candidate.hr-manager.net/ApplicationForm/SinglePageApplicationForm.aspx?cid=1543&departmentId=18962&ProjectId=143909&MediaId=4620\)](https://candidate.hr-manager.net/ApplicationForm/SinglePageApplicationForm.aspx?cid=1543&departmentId=18962&ProjectId=143909&MediaId=4620)**

Application due date: 16/04/2021

For queries relating to this position please telephone (01) 635 4800

### **Region**

Dublin 14

### **Date Entered/Updated**

7th Apr, 2021

### **Expiry Date**

16th Apr, 2021

---

**Source URL:** <https://www.activelink.ie/vacancies/community/81069-dublin-simon-community-support-worker-clonskeagh>