# <u>Crosscare: Social Care Worker Echlin House</u> (https://www.activelink.ie/node/116319)



# **Social Care Worker**

## The Employer:

Crosscare delivers services with a servant leadership ethos. Crosscare's Homeless, Youth, Information and Advocacy Teams support those most in need with Love, Respect and Excellence. Crosscare exists to support individual and families when they face difficult challenges in life and when they find it hard to get the help they need. Crosscare focuses on helping people when they need it most or when they can't find support anywhere else.

Location: Echlin House

Work Schedule: Full Time 39 Hours

**Contract: Permanent** 

Salary: €36,945 - €52,270 DOE

Reporting to: SCM/ DSCM/ Social Care Leader

**The Role:** To make the maximum contribution to the work of CROSSCARE's Young People's Care Services in the area of provision of high-quality care for young people living out of home. This role is based in the Emergency and Short-Term Residential Unit at South Circular Road and covers a 7-day rota. The job holder has a key role in the delivery of the residential service to young people in CROSSCARE, within the context of the Crisis Intervention Service. He/she will be a member of the Social Care Team of the residential unit, ensuring that a safe, home-like environment is provided to young people who cannot be cared for in their own home, responding at a time of crisis with a view to keeping them safe and addressing their immediate needs. The job holder will be responsible for implementing the placement plan of designated residents through the means of key working, working in partnership with the TUSLA and family, where appropriate. The job holder will promote an ethos of best practice, professionalism and accountability within the unit.

### **General Responsibilities:**

- To create and maintain a safe, caring and stable environment for children and young people in line with best practice; working directly with young people in the unit to ensure that their physical, emotional and intellectual needs are met;
- In line with agreed policies and procedures, to ensure that the rules governing safety and security are adhered to at all times;
- To establish a professional caring relationship with young people and assist them in finding solutions to their personal problems;
- To work within the policies and procedures of the unit, in line with the National Standards governing Children's Residential Centres;
- To ensure that the house and premises are maintained to a high standard of cleanliness and perform relevant household duties, including meal preparation, laundry and cleaning while on duty
- To be responsible for the maintenance and upkeep of the premises, furniture, vehicles and equipment and adherence to local authority fire and safety and other standards specified by the regulations.

### Young People:

- To ensure that each young person receives the highest quality of care and intervention;
- To undertake the care and supervision of young people and groups of young people both within and outside the unit;
- To manage, challenge and promote change to challenging behaviour in line with best practice and policy and procedure;

- To ensure that the rights of young people are upheld and respected at all times within the unit;
- To act as keyworker for one or more young people as required, ensuring that their individual needs are being met
- To develop and implement placement plans of young people in line with the care plan in partnership with Social Worker and relevant parties;
- To promote contact with family members and other significant people and facilitate access as required;
- · Ensure that each young person has input into their care and into the operation of the unit;
- To liaise with the young person's Social Worker, family and relevant individuals in relation to the placement of each young person.

### **Record Keeping:**

- Ensure that all records/reports relating to young people have been completed prior to finishing shift;
- Ensure that designated young people's file are kept in order and up to date;
- Ensure that all relevant records and documentation are completed and filed as appropriate;
- Read and 'sign off' on all documentation relating to young people.

#### Other:

- To participate in formal supervision, annual appraisals and training;
- To supervise students and volunteers on occasion;
- Ensure compliance with the provisions of the Health & Safety and Welfare at Work Act (1989) and other relevant legislation;
- Represent the unit and CROSSCARE at meetings, seminars, and conferences or with funders;
- Promote positive working relationships with organisations such as the TUSLA, Gardai, schools, neighbor's and other similar agencies;
- Maintain confidentiality at all times in line with policy.
- Any other duties which are deemed reasonable by the Social Care Manager or Senior Services Manager.

#### **Education Requirements:**

- Qualifications considered as a related and relevant field are: QQI Level 8 in Psychology
- QQI Level 7 or Professional Practice Qualification in Child & Adolescent Psychotherapy
- QQI Level 7 or Professional Practice Qualification in Counselling / Psychotherapy
- QQI Level 7 or Professional Practice Qualification in Addiction Counselling
- QQI Level 7 in Youth and Community or similar
- QQI Level 7 in Social Science / Social Studies
- QQI Level 7 in Family Support
- Professional Qualification in Teaching (Not TEFL)
- Professional Qualification in Nursing Studies
- QQI Level 7 in Disability Studies
- QQI Level 7 in Applied Behavioural Analysis
- QQI Level 7 in Early Years Care where centre caters for children under 12 years.
- BA in Applied Policing or equivalent
- Holder of Higher Certificate in Custodial Care (Irish Prison Service) or equivalent
- No qualification or non-relevant qualification but holder of CORU registration as a Social Care worker.

#### Job skills/Experience:

- Minimum of 6 months experience working with young people in a social care or youth work setting. Key working experience would be desirable but not essential;
- Knowledge of Child Care and Family Services; Intervention Procedures; Behavioural Management.

#### Personal skills/Attribute

- Communication skills
- Teamwork
- Creativity and innovation
- Flexibility and adaptability
- · Excellent organisational, time management and record keeping skills
- Excellent report writing skills
- · Facilitation and group work skills

- · Empathy and understanding
- Negotiation skills.

#### Other:

- Ability to work a 7-day Rota;
- Full Driving License desirable but not essential

#### **Benefits:**

- · Competitive salaries
- Generous annual leave
- · Additional leave for long service
- Training and Development Programmes
- Employee Assistance Programme
- Digital Doctor Service
- Competitive pension plan
- Bike to Work Scheme

In Crosscare, we approach our work with an attitude of service, showing love, care and kindness in all interactions with others. We treat people with a level of respect they will remember long after our service and support have been received. We strive for excellence in everything we do. Our clients, young people and service users deserve it.

Crosscare is registered with the Charities Regulator (RCN: 20169084) and the Revenue Commissioners (CHY-6262) Crosscare is the Social Care Agency of the Archdiocese of Dublin.

Detailed information on all aspects of our work is available atwww.crosscare.ie (http://www.crosscare.ie/)

**Application Process**: To apply, please upload a comprehensive CV and letter of application (one document) detailing your suitability for the role to the link provided.

#### Closing date for applications is 03/07/2025

#### Salary

€36,945 - €52,270 DOE

## Apply Now (https://login.hirelocker.com/crosscare/Apply/32365? companyId=5184)

#### Crosscare is an equal opportunities employer

Garda Vetting will apply to this role

By submitting your application you agree with Crosscare Privacy Policy

Region Dublin

Date Entered/Updated 20th Jun, 2025

Expiry Date 3rd Jul, 2025

Source URL: https://www.activelink.ie/vacancies/civil-liberties-human-rights/116319-crosscare-social-care-worker-echlin-house