

## **Dublin Simon Community: Outreach - Support Worker** **(<https://www.activelink.ie/node/116275>)**



**About Us:** At Dublin Simon Community, we're dedicated to making home a reality. We empower individuals to access and sustain housing through services like prevention, addiction treatment, emergency response, and targeted interventions, in collaboration with our partners.

If you share our values and want to make a difference, we'd love to hear from you. We're looking for client-focused, friendly, and adaptable individuals to join our team.

We prioritise best practices in HR, including staff training, communication, and involvement in decision-making, to create a supportive and effective work environment.

### **About the job:**

As an Outreach Support Worker, you will be on the frontline in Dublin City, helping those who need it most. Your role will involve providing essential support services, connecting individuals to vital resources, and advocating on their behalf.

You will work with adults experiencing rough sleeping, supporting them into short-term homeless accommodation and making appropriate referrals to permanent housing options particularly through the Housing First approach. This service also ensures that individuals are linked with appropriate housing and health services to help prevent further episodes of rough sleeping.

We offer 10 dedicated training days throughout the year to support your ongoing development. Regular supervision is provided, tailored to individual needs, with a focus on enhancing your knowledge, skills, and professional growth.

This role offers an opportunity to develop your skills in case management, stakeholder relations, advocacy, crisis management skills and more.

Join the outreach team to help individuals secure more permanent accommodation and support their personal development. Be a part of our Dublin Simon success stories.

Contract Type – Full time Permanent

Working Hours – 37.5 hours a week - Morning Shifts (From 7am) Evening Shifts (Until 1am)

Salary: Depending on experience - Range of €33,500 - €38,250

### **Requirements:**

- NFQ level 7 qualification in a relevant field and 6 months relevant experience

Or

- NFQ level 6 qualification in a relevant field and 1 year of relevant experience

Or

- NFQ Level 5 qualification in health, community, or social care and 2 years relevant experience, including experience in a residential setting.
- Full Irish Driving Licence.

## Responsibilities:

### 1. Outreach, Engagement & Stakeholders

- Provide in-reach and out-reach support to rough sleepers.
- Strong personal skills to build relationships with clients
- Work as part of the wider outreach team to support clients, and liaise with the Housing First team on an ongoing basis.
- Developing relationships with key stakeholders
- Assist in the running of the mobile health unit.

### 2. Client Assessment & Support

- Identify, conduct counts and monitor hot spots for rough sleepers.
- Conduct assessments, supporting clients in securing accommodation, residential treatment, and access to medical services.
- Provide robust signposting service with referrals to relevant services.
- Implement and deliver harm reduction and mental health interventions and initiatives.

### 3. Case Care Management & Health and Safety

- Work within the case and care management systems and protocols, while meeting the needs of rough needs of rough sleepers and being respectful and professional.
- Manage the referral system so clients can access services quickly.
- Maintain health and safety within the building and on the street.

### 4. Crisis respond & Incident Management

- Respond and follow up on incidents.
- Assessment and management of risks to ensure the protection of all clients.

## Benefits to working with Dublin Simon Community:

- 25 days annual leave
- 5% matched contribution to your pension
- Paid Sick Leave Policy
- Paid Maternity Leave Policy
- Bike to Work Scheme
- Commuter Travel Tax Savers Ticket
- 1st-week Comprehensive Training
- Progression Opportunities

**Shortlisting will be in progress throughout the period that the vacancy is live, so you may be called for interview and/or the vacancy may be filled before the closing date.**

**Please note:** If you are unsure of any of the requirements, please contact the Recruitment Team at (01) 6354860. Shortlisting will continue throughout the recruitment process.

**Apply for the position (<https://dubsimon.jobs.people-first.com/jobs/details/recruitment%2Fjobdetails%2Fced2fc8a-e04d-4a25-bc30-1977d8b95ec0>/apply)**

Application due date: 06/07/2025

Dublin Simon Community is an equal opportunities employer and encourage applications from all qualified individuals.

#### **Region**

Dublin city centre

**Date Entered/Updated**

17th Jun, 2025

**Expiry Date**

6th Jul, 2025

---

**Source URL:** <https://www.activelink.ie/vacancies/community/116275-dublin-simon-community-outreach-support-worker>