Saoirse Domestic Violence Services: Relief Support Worker (https://www.activelink.ie/node/116244)



Relief Support Worker

At Saoirse Domestic Violence Service we're looking for Relief Support Workers to join our team.

Seasonal · Refuge - South West Dublin

About the job

Are you compassionate, flexible, and ready to make a real difference?

Saoirse Domestic Violence Services is seeking Relief Support Workers to provide essential support to women and children in our refuge services. You'll step in when full-time staff are on leave and when short notice cover is needed, offering critical care and emotional support in a safe, empowering environment.

The Relief Support Worker will provide support services to clients of Saoirse through actively supporting their Care Planning in conjunction with their Keyworkers in a non-judgemental, compassionate way and promoting empowerment and confidence building, through a philosophy of 'self-help and mutual aid'.

The successful candidate will have relevant experience in a social care setting. You must be available to work both day and night shifts on a rotating roster. The successful candidate will be highly flexible and have the ability to adapt to the changing client group. You will possess the ability to treat service users in a non-judgmental and respectful manner, adhere to professional boundaries, and work professionally at all times. The successful candidate will ensure the efficient operation of the service while on duty and provide support to the women and children in the Refuge.

Location: Tallaght and Rathcoole

Contract Type: Ad hoc

Key Responsibilities:

- · Support women and children escaping domestic abuse
- Respond to emotional and practical needs
- · Operate our 24-hour helpline during shifts
- · Assist with care planning alongside our wider support team
- Maintain a safe, clean, and supportive refuge environment
- · Ensure professional standards and confidentiality at all times
- Relief Panel Workers will be required to attend meetings as required, attend training and accept a minimum number of shifts per month to remain on the panel. They are required to have flexible availability to cover shifts as required during the day, night and weekend shifts.

Full Job Description available on request.

Why Join Us?

You'll be part of a dedicated, supportive team helping vulnerable women and children find safety and rebuild their lives.

Every shift you work directly contributes to real change.

About you

What You'll Need:

- Minimum Level 6 qualification in Social Care or related field
- At least 1 year's experience in a support or care setting
- Strong communication, IT, and record-keeping skills
- · Understanding of domestic abuse and safeguarding practices
- · Ability to work as part of a flexible, caring team
- Desirable: Experience with residential or complex needs services

What we can offer you:

Salary: €16.80 per hour (additional shift premium for hours worked on weekends and nights)

Employee Assistance Programme: 24-hour support and counselling services available to staff and their families. Plus, Wellbeing App.

Group Supervision

Wellness Programs: Initiatives to promote employee health and well-being.

Apply for the job

If you are interested in this role, please applyhere (https://saoirse-domestic-violence-service.homerun.co/relief-supportworker-3/en) with your CV and Cover Letter

This job ad is intended as a summary of the primary responsibilities of and qualifications for this position. It is not intended as inclusive of all duties an individual in this position might be asked to perform that may be required either now or in the future.

Due to the volume of applications we receive, it is not always possible to respond to all applications. Only shortlisted Candidates for interview will be contacted. A panel may be formed of unsuccessful candidates from the interview stage, for future roles.

Thank you for your interest in our opportunities.

Saoirse Housing Association CLG is an Equal Opportunities Employer

Saoirse Domestic Violence Services (SDVS) provide a range of support services across South-West Dublin and West Wicklow including 24-hour helpline, safe refuge accommodation, safe house accommodation, children's support services, community outreach support, prevention and educational tools and court accompaniment. <u>Our website (http://www.sdvs.ie/)</u>

Region Tallaght and Rathcoole

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