

Saoirse Domestic Violence Services: Outreach Support Worker **(<https://www.activelink.ie/node/116243>)**



Outreach Support Worker

At Saoirse Domestic Violence Service we're looking for an Outreach Support Worker to join our team.

4 days per week · Central Office

About the job

The purpose of the job is to provide a community outreach service supporting clients experiencing domestic abuse, providing prevention and early intervention services and training. Network and create community awareness of referral pathways in relation to the issue of Domestic Violence.

Main Duties and Responsibilities

- To support women who have been subjected to domestic violence at a safe and suitable location, listen and provide emotional support around their experiences of domestic violence and facilitate their consideration of their options for a safer future
- To develop and deliver structured care plans with clients, through planned support sessions and encouraging active participation from clients in leading their care plans and making choices for their safety.
- To assist and support women to remain in their homes where safe, including safety planning. To support families staying in our Safe House Project, including the handover of care plans from Keyworkers and ensuring the further implementation of these to a move on stage. To support families, post-crisis promptly, if they wish to avail of this service.
- To discuss all the options available and advise the woman on how to access/make referrals to the relevant services. To develop referral links for women with local support services and networks.
- To create community awareness regarding the issue of Domestic Violence and best practices in combating it, including through community development connections.
- To liaise and work cooperatively with staff, especially the Outreach service, Childcare service and Crisis accommodation staff, around family care plans, court referrals and follow-ups needed, in an inclusive communication style.
- To participate in the provision of services as part of the Outreach team and in particular to liaise with colleagues from all sections of the agency to ensure a holistic care approach with families and that all relevant information is shared and understood.
- To liaise/make appropriate referrals with other agencies in providing assistance, advocacy and support to clients and their associated care plans.

Compensation and Benefits

Salary: Starting at €36,945 based on 39-hour working week. This role is 32 hours per week.

Pension: 7% employer's contribution through our Pension Scheme (7% of annual basic salary) once probation is passed.

Annual leave/Public Holidays: Entitled to 25 working days annual leave exclusive of public holidays.

Paid Sick leave: available once 6-month probation passed.

Paid Maternity leave: payable after 1 year of service.

Doctor visits: Funding towards 2 Doctor visits per year.

Education Support: Funding towards further education and time off rostered duties where possible.

Employee Assistance Programme: 24-hour support and counselling services available to staff and their families.

Team building days

About you

- Third-level Qualification (Level 7) in social care, social science or related field.
- A minimum of 2 year's relevant experience working in a social care setting with women/families impacted by domestic violence, managing a complex caseload.
- Excellent knowledge and understanding of the challenges and issues affecting women and children experiencing domestic violence.
- Risk assessment/Safety and Care planning knowledge is essential.

Skills

- Experience working with a CRM system such as salesforce is preferable
- Excellent report writing skills
- Excellent organisational skills
- Ability to lone work safely
- Full driving license and access to own transport

Apply for the job

If you are interested in this role please apply [here \(https://saoirse-domestic-violence-service.homerun.co/outreach-support-worker/en/apply?&step=1\)](https://saoirse-domestic-violence-service.homerun.co/outreach-support-worker/en/apply?&step=1) with your **CV and Cover Letter**.

This job description is intended as a summary of the primary responsibilities and qualifications for this position. The job description is not intended as inclusive of all duties an individual in this position might be asked to perform that may be required either now or in the future.

Due to the volume of applications, it is not always possible to respond to all applications. Only shortlisted Candidates for interview will be contacted. A panel may be formed of unsuccessful candidates from the interview stage, for future roles. Thank you for your interest in our opportunities.

Saoirse Housing Association CLG is an Equal Opportunities Employer

Region

Dublin

Date Entered/Updated

16th Jun, 2025

Expiry Date

7th Jul, 2025

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