

## **Tiglin: Homeless Link Support Worker** **(<https://www.activelink.ie/node/116240>)**

### **Tiglin are Recruiting a Homeless link support worker - Addiction / Homelessness**

#### **Position Information:**

**Job Title:** Support Worker- Addiction/Homelessness

**Location(s):** South Dublin & Wicklow

**Reporting to:** Tiglin COO

**Contract:** Full Time: Fixed-term Contract - 1 Year Pilot program

**Hours:** 40 hours per week

Tiglin are recruiting for the role of Homeless Link Support Worker Addiction/Homelessness

#### **Job Summary:**

As a Homeless Link Support Worker for Addiction/Homelessness you will work directly with clients across the HSE, Integrated Health Area of South Dublin and Wicklow (DSW) whom have experienced complex issues such, addiction, homelessness or the risk of homelessness. The role will involve implementing and carrying out effective care and case management, planning and coordinating additional supports and resources to meet the needs of our service user. The role will support HSE Social inclusion Co-ordinator with accessing supports for hospital discharge clients and community support with the Homeless Link in the community. The Role will be based both in the HSE acute hospitals and in the community.

This is a very exciting opportunity for candidates with the capability and desire to make a difference.

#### **Duties and Responsibilities:**

- To assess the individuals needs for support on presentation, maintaining a person centered approach in line with Tiglin's model of care.
- Initiate a care plan to address the individual needs of the service user and to set future goals as identified in the one-to-one sessions or multi agency care planning meetings.
- Care plan to include all services identified as needed for the individual service user's support.
- Ensure reporting back from or to other supports/agencies on progression.
- Ensure service user is involved in all decisions.
- Attend multi agency care planning meetings and reviews of care plans.
- Develop formal and informal support networks.
- To keep written and computer records of all one-to-one meetings and any other communications that have taken place on behalf of service users.
- To work effectively as a team member to develop and fulfil the aims & objectives along with the policies and procedures of the project as well as promoting and further developing awareness of the service to our target group and to the wider community.
- When required attend continued professional development training as identified by management.
- To submit monthly work progress reports and any other reports as deemed necessary by the manager in a timely and professional manner and to develop in consultation with the Manager clear targets and appropriate performance indicators.
- Carry out any other duties deemed necessary, from time to time, by the Project Manager.
- To liaise with Homeless Link Worker and HSE Social Inclusion co-ordinator.

**Note:** The duties listed in this job description are not exhaustive & you may be expected to perform other duties as are reasonable in the course of your employment with Tiglin.

## Essential Knowledge, Skills and Experience Required:

- A nationally recognised qualification minimum QQI level 7 in Addiction Studies/Social Care work or a related field.
- Minimum 4 years relevant work experience in the field.
- Experience of homelessness, addiction issues and their complexities
- Understanding of addiction, why people become homeless and the needs they have.
- Ability to conduct risk assessments, create & manage client care plans, conduct holistic needs assessments.
- Demonstrate the ability of working with individuals on a one-to-one basis, importance of family support where appropriate, and group work in relation to addiction issues and how to best respond to specific needs.
- Demonstrate an understanding of how to implement a Community Development approach.
- Knowledge / experience of building community networks and interagency relationships.
- Excellent oral and written communication skills, IT skills, Word, Excel, PowerPoint, Outlook also essential.
- Candidate must have full clean Driving Licence and access to own vehicle.

Garda Vetting and two written references are a requirement for this role

**Apply with Cover Letter & CV to: [gary@tiglin.ie](mailto:gary@tiglin.ie) (mailto:gary@tiglin.ie)**

**Applications must be submitted no later than 07h July @ 6pm**

### **Region**

South Dublin & Wicklow

### **Date Entered/Updated**

16th Jun, 2025

### **Expiry Date**

7th Jul, 2025

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**Source URL:** <https://www.activelink.ie/vacancies/community/116240-tiglin-homeless-link-support-worker>