

Teach Tearmainn: Refuge and Helpline Team Leader **(<https://www.activelink.ie/node/116046>)**



Refuge and Helpline Team Leader

Teach Tearmainn looking for a dynamic and experienced **Refuge and Helpline Team Leader** to lead the day-to-day operations of our refuge accommodation and confidential helpline—essential lifelines for women and children escaping domestic abuse.

Based in Kildare Town, with some responsibility and oversight of additional dispersed units in Naas, this is a rare opportunity to make a significant impact in a values-driven, trauma-informed organisation. You'll ensure safe, empowering, and high-quality support is delivered to women and children in crisis—while leading and nurturing a team of dedicated staff and volunteers.

What You'll Do

- Lead, coordinate, and continuously improve our 24/7 refuge and helpline services
- Support and supervise a team of frontline workers and volunteers
- Ensure client safety, well-being, and dignity across all service areas
- Oversee property management and health & safety compliance
- Collaborate with the Head of Services/ CEO, and partner agencies to drive best practice and innovation

What You Bring

- Experience managing domestic abuse, housing, or social care services
- Strong people management and crisis intervention skills
- In-depth understanding of the impact of domestic abuse on women and children
- A calm, compassionate approach under pressure and a commitment to trauma-informed care
- Strong people management experience
- A full driving licence and access to transport

Why Join Us?

- €59,544 per annum salary per annum
- 25 days annual leave + birthday leave
- 7% employer pension contribution
- Access to Employee Assistance Programme
- Maternity pay benefit (after 24 months service)
- Comprehensive training & development

For more information please review the job description and person specification.

How to Apply

Please send your CV and a cover letter detailing your suitability for the role to lorrainerowan@teachtearmainn.ie (<mailto:lorrainerowan@teachtearmainn.ie>)

Closing Date: 27th June 2025

Interviews: Anticipated to be held the week of July 7th 2025

Region

Kildare Town

Date Entered/Updated

5th Jun, 2025

Expiry Date

27th Jun, 2025

Attachment

Refuge & Helpline Team Leader Job Description and person spec.pdf

Size

254.08
KB

Source URL: <https://www.activelink.ie/vacancies/civil-liberties-human-rights/116046-teach-tearmainn-refuge-and-helpline-team-leader>