

Aware: Operations Manager & Service Coordinators - Solace Café **(<https://www.activelink.ie/node/116029>)**



Solace Café – Recruitment for positions of Operations Manager & Service Coordinators

The Solace Café is an out of hours crisis mental health support service delivered by Aware in partnership with the HSE and local mental health services in Waterford. This café forms part of a wider national initiative to develop and expand hours of hours mental health support in line with the Sharing the Vision: A Mental Health Policy for Everyone, and the National Model of Care for Crisis Resolution Services.

Solace Cafés / Crisis Cafés provide an out-of-hours friendly and supportive community crisis prevention and crisis response service in the evenings and at weekends in a café style / non-clinical safe environment. The café service will support individuals and their family members / carers to deal with an immediate crisis and to plan safely drawing on their strengths, resilience, and coping mechanisms to manage their mental health and wellbeing. Attendees can access coping strategies, one to one peer support, psychosocial and recovery supports provided by paid core staff, assisted by a team of appropriately trained volunteers. Those who attend will be signposted to relevant mental health and well-being services and community supports as required.

This new service is reflective of the relationship between the HSE, local mental health services, and Aware. Aware, as the community partner, will be responsible for the overall management and delivery of the crisis café service.

Aware is now seeking to recruit a clinical and administrative staff team to operate and deliver the service to people, and their family members / carers, in the community who are experiencing mental health challenges across the spectrum. Please find the job specification for the role of Café Operations Manager, and the role of Service Coordinator of the Crisis Café linked to this advertisement.

This is an exciting opportunity to be part of leading and developing an innovative new service for people experiencing mental health difficulties in the community. If you are interested in joining our team, please review the job specifications for the roles of Solace Café Operations Manager and Solace Café Service Coordinators.

For informal enquiries please address your query to Ms. Alexandra Sammer at info@aware.ie (<mailto:info@aware.ie>) or call (01) 6617211 (tel:016617211). The closing date for applications is **Friday 20th June at 3pm.**

Stephen McBride, Director of Services, June 2025.

Region

Waterford

Date Entered/Updated

5th Jun, 2025

Expiry Date

20th Jun, 2025

Attachment

[The Solace Café Operations Manager Job Specification Waterford.docx](#)

Size

66.06
KB

[The Solace Café Service Coordinator Job SpecificationWaterford.docx](#)

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