

## **Anew Support Services: Support Worker (Part-Time, Relief)** **(<https://www.activelink.ie/node/115869>)**



### **Overview of Anew**

Anew provides practical and emotional support to pregnant women and new mothers who are experiencing homelessness. Our unique service offers accommodation with a range of specialised interventions and supports to improve pre- and post-natal outcomes for women, as well as working toward their long-term home. We provide Supported Temporary Accommodation in North Dublin, Day services in Dublin City Centre, Outreach Support and Transitional Accommodation in Dublin 9.

### **Anew's Values**

- We take personal responsibility for using our resources efficiently, achieving measurable results, and being accountable to supporters, partners and, most of all, the women, children, and families who we work with.
- We bring out the potential in people including our staff and the women and families that we work with. We think, feel, listen, see, and understand with those who use our services.
- We strive for excellence in all that we do, it should be more than "just good enough". Our service should be excellent because everyone deserves it.
- We provide a safe non-judgemental place for the women and families who use our services. We reassure, respect, and provide an environment of trust.

### **Overview of the Support Worker Role**

The primary purpose of the Support Worker role is to maintain a safe and secure environment within Anew's Supported Temporary Accommodation (STA) for all residents, staff and visitors.

### **Key responsibilities**

#### **Teamwork**

- Participate in working within a team centred consistent approach.
- Develop and implement shift planning.
- Ensure consistency and follow through on interventions between shifts.
- Provide accurate and precise information at handover.
- Support Keyworkers with follow through on resident's support plans.
- Provide verbal and written feedback on the progress of the Mother and baby as required.

#### **Health and Safety**

- Complete routine tasks and domestic duties internally and externally to ensure a high quality residential environment is maintained.
- Advise and assist residents with domestic duties including cooking and cleaning.
- Adhere to the Safety, Health and Welfare at Work policies and procedures and other relevant legislation.
- Report any immediate concerns / incidents to the Manager or his / her designate.
- Be familiar with Anew's policies and procedures local and national and ensure that such policies and procedures are strictly adhered to.
- Be familiar with emergency procedures and know who to contact in an emergency.
- To report all accidents or incidents of concern to the relevant manager.
- To ensure the house adheres to all relevant Health and Safety legislation and to ensure that any security measures for

- the house and its contents are operated as appropriate.
- Monitoring health and safety, and maintenance issues reporting any issues as appropriate.

## **Training & Professional Development**

- Participate in regular professional supervision.
- Participate in further training and development as required.
- Be responsible for own health and wellbeing in order to carry out the duties of the role / is committed to managing own work / life balance.

## **Administration and Accountability**

- Contribute to the on-going development of the service in keeping with good practice and Anew's objectives.
- Assist in the administration and day to day operation of the service.
- Participate in team meetings and report to the Team Leader / Manager on matters affecting the delivery of service.
- Be accountable for any money spent on behalf of Anew during the course of duty.
- Be punctual and precise in maintaining time sheets.
- Perform any other duties that may be assigned from time to time.
- Collection of rent from clients and the maintenance of financial records on income and expenditure related to the house.

## **Hours of Work**

Anew operates a 24-hour service 7 days a week, 365 days a year; waking cover is required between the hours of 8am and 12 midnight, sleepover cover is required between 12 midnight and 8am. This role includes weekend work, weekdays, evening work and sleeping nights.

## **Qualifications and Experience:**

- A minimum Level 5 qualification in social care/youth work, addiction studies or related field is required.
- Experience working with women in a social care service. residential care and/or homeless services.

## **Terms and Conditions**

- This is a part-time relief post based on a 19 hour week, however, the hours may change depending on the needs of the service.
- There is a probationary period of six months.
- Salary:
  - Sleeping nights - €13.50 per hour.
  - Waking cover - €14.49 per hour.
  - Premium hours (sunday/bank holidays) - €21.74 per hour.
- This post is dependent on the ongoing provision of resources from Anew's funders.
- The post is based in Swords, Co. Dublin.
- Anew is an equal opportunity employer.

## **Application Process**

If you are interested in applying for this position, please email a cover letter and a copy of your CV to [norma.fitzgerald@anew.ie](mailto:norma.fitzgerald@anew.ie) (mailto:norma.fitzgerald@anew.ie) the closing date of 5pm on day 17th June 2025. Please ensure to include 'Application for Support Worker' in the subject line of your email.

### **Region**

Dublin

### **Date Entered/Updated**

27th May, 2025

### **Expiry Date**

17th Jun, 2025

