

<u>Peter McVerry Trust: Resettlement Housing Officers – Regional Locations (https://www.activelink.ie/node/115601)</u>



Resettlement Housing Officers Regional Locations

Hours: Full-time

Reporting to: Team Leader

Salary: €34,466- €35,920

Mandatory: Full Driving Licence

Location: Cork, Limerick, Clare, Offaly, Westmeath and Tipperary

Role Overview

Peter McVerry Trust is a national housing and homeless charity committed to reducing homelessness and the harm caused by substance misuse and social disadvantage.

The role of **Resettlement Housing Officer** is an essential part of the Resettlement service, working with a dedicated team as well as external agencies and other stakeholders.

Responsibilities

The role will include but not limited to, the following key responsibilities;

To provide direct support to clients through:

- Presenting to Accommodation Centers within designated remit to assess the housing needs of participants and identify
 most appropriate progression route.
- Assessing the housing need of households accessing Direct Provision and engaging with them to progress them into Private Rented Accommodation via HAP / Homeless HAP.
- Identifying and removing blocks to accessing Social Housing for those in Direct Provision i.e. the unique paperwork relevant to this client group.
- Working closely with Local Authorities to identify progression routes for participants, and to nurture the relationship with Local Authority staff for ease of progression.
- Priority case load; both external and internal to identify the presenting needs of the potentially complex/ sensitive case and put appropriate interventions in place to support the participant. i.e. presenting to a Local Authority, offering viewings, liaising with landlords/ agents on their behalf, setting up a daft account.
- Sourcing properties and making and nurturing connections with Landlords and Estate Agents in order to progress individuals from homelessness into independent living
- Working with both participants and landlords. Negotiate, liaise, communicate and co-ordinate with tenants and landlords prior to tenancy commencement. Co-ordinating lease agreement, meeting times, key collection etc. Where required, negotiate, liaise and communicate with tenants and agencies involved in the project.
- To manage time effectively to maximise your working day while commuting.

To assist with residents' case work through:

- Maximizing the Social Housing Applicants chances of progression i.e. identifying HAP eligibility, Senior Housing, best areas to have noted on Housing List Application, applying for Co-operative and Voluntary Housing, Choice Based Lettings etc.
- To advocate on behalf of the client group to external agencies.
- To inform households exiting Direct Provision of their entitlements.

To undertake administrative duties through:

- Keeping relevant internal data systems up to date, in order to track progressions, viewings sourced and to reflect the success of the Resettlement Team.
- Working towards an agreed target as outlined by project Manager/Team Leader.

Change in work programme:

• It may be necessary, from time to time, for workload to be re-prioritised in order to accommodate workloads in other areas of the organization. Due notice and consultation will be given.

To have a positive and enthusiastic attitude in work:

- · In your interactions with management, staff and residents of the PMVT.
- In your interactions with external agencies while representing the PMVT.

Other Duties:

• Any other duties as designated by the Manager.

Experience Required

Qualifications, Skills and Experience required;

- Degree level qualified in social care/youth work, addiction studies or related field;
- Essential competencies: Commitment to providing the highest level of service, respect for others, openness to change, communication skills—oral, aural and written, contributing to the prevention and management of challenging behavior, professionalism & maintaining professional boundaries and effective team working. (All other competencies to be reviewed as part of the supervision and support process);
- Ability to work independently and within a team environment and exercise mature judgement;
- Knowledge of the Immigration System and the Asylum process in Ireland is desirable.
- The ability to work independently, while keeping in contact with the team via phone and email.
- To develop your role as part of the team, and to use your initiative in order to receive the best outcomes for the client group

Requirements of the role:

- Full Clean Drivers License
- · Ability to work flexibly
- · Willing to travel when required.

Other Information:

- **Confidentiality**: It is a condition of service that all information obtained during the course of employment, especially with regard to participants affairs is treated with the strictest confidence.
- Equal Opportunities: To implement Equal Opportunities into your daily practice at all times
- **Health and Safety**: To be responsible for your own health and safety and that of your Colleagues in accordance with relevant PMVT policies and procedures.

How to apply:

To apply please download the application form or visitpmvtrust.ie/careers (https://pmvtrust.ie/careers/): Application Form (https://pmvtrust.ie/wp-content/uploads/2024/01/PMVT-Application-Form.docx)

Completed application forms should be sent to <u>recruitment@pmvtrust.ie</u> (mailto:recruitment@pmvtrust.ie) along with your CV and Cover Letter.

Closing date: Friday, 13th June 2025

Peter McVerry Trust is an Equal Opportunity Employer. Registration Number 412953 | Charity Number CHY7256

Region

Cork, Limerick, Clare, Offaly, Westmeath & Tipperary

Date Entered/Updated

13th May, 2025

Expiry Date

13th Jun, 2025

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