

Aoibhneas: Community & Outreach Domestic Abuse Worker **(<https://www.activelink.ie/node/115424>)**



AOIBHNEAS RECRUITMENT

Aoibhneas is a Domestic Abuse Support Agency working with Women and Children who are or have been affected by domestic abuse.

Aoibhneas provides a complete continuum of care within a service of excellence. A complete continuum of care arrangement provides for the access of women and children to supports at earliest intervention through provision of prevention and awareness raising programmes, community-based support, refuge accommodation, transitional accommodation, and post refuge/ transitional support.

COMMUNITY & OUTREACH WORKER

Role: Community & Outreach Domestic Abuse Worker

Post: Full-Time (39h pw) & Permanent

Salary: Salary Scale HSE 2021 Rates: €33,630 - €47,561

Reports to: CEO

Role Purpose

The purpose of the job is to provide an outreach service, in North Dublin, geared towards enabling women experiencing domestic violence access to the necessary supports required to remain safely in their own homes as well as providing a post refuge service to residents who return home or to residents who relocate.

Key Job Responsibilities

Outreach Support Services

- Provide practical and emotional support to women who are experiencing or have experienced domestic violence at a suitable and safe location in North Dublin.
- Assist and support women to remain in their homes where possible.
- Facilitate support clinics.
- Set up and facilitate a women's support group.
- Operate an outreach telephone helpline.
- Engage in supervision sessions on a regular basis.
- Attend child protection case conferences and case conference reviews.

Information, Advice and Advocacy Services

Clients

- Advise and assist women on legal, housing, social welfare, rights, and entitlements.
- Provide information, advocacy, and referrals to appropriate services.

- Discuss all the options available and advise women on how to access the relevant services.
- Provide a court accompaniment and preparation service.
- Attend court hearings and give evidence as required.

Community

- Provide training in the form of discussions, lectures, talks, and workshops to women's group, schools, statutory and non-statutory agencies.
- Create community awareness regarding the issue of domestic violence and best practices in combating it.

Community Linkages & Networking

- Develop referral links for women with local support services and networks.
- Develop links with local service providers, gardai, schools, women's groups etc.
- Attend and represent Aoibhneas at committees tasked to provide a community response to domestic violence.

Administration

- Liaise with and inform the Manager, on a regular basis, of issues arising from work with individual cases.
- Maintain accurate and up to date records of all case files.
- Prepare and compile departmental statistics.

Other

- Participate in relevant training and development courses.
- Participate in the provision of services as part of the Refuge team.
- Perform such duties appropriate to the post, which may be assigned by the CEO or other Designated Officer

Person Requirements

Essential

- Third Level Qualification at degree level in social science, community work, social care or related field
- A minimum of 3 years relevant work experience working in a social care setting
- Experience of key-working clients or individual case-work
- Excellent knowledge and understanding of domestic violence and issues affecting women and children experiencing domestic violence.
- Excellent facilitation, training, and communication skills
- Full driving License

Desirable Criteria

- Flexibility/Adaptability
- Integrity
- Dependability
- Concern for others
- Independence
- Stress tolerance
- Initiative
- Self-Control
- Understanding of Child Protection
- Experience of inter-agency working

Terms & Conditions

- Permanent Contract.
- Employer Pension Contribution of 5%.
- Annual leave 22 days inclusive of 2 wellbeing days with incremental days in line with service.
- Access to Digital GP Care and other benefits.

- Access to External Supervision and Employee Assistance Programme.

To Apply:

Any interested applicants should forward their CV and a short covering letter stating their suitability for the role.

Please email recruitment@aoibhneas.org (mailto:recruitment@aoibhneas.org) by 5 pm on Friday, 23rd May, 2025 for the attention of: **Recruitment, Aoibhneas CLG., PO Box 5504, Dublin 17, Tel.01 867 0805** (tel:018670805)

Interviews will take place on Friday 30th May, 2025 (Virtual interviews will be facilitated)

*All offers of employment with Aoibhneas are subject to Garda Vetting. Aoibhneas is an equal opportunities employer*A Panel may be formed out of this recruitment process.

Region

North Dublin

Date Entered/Updated

6th May, 2025

Expiry Date

23rd May, 2025

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