

Cabhrú Housing Association: Tenant Engagement Officer **(<https://www.activelink.ie/node/115352>)**



About Cabhrú

Cabhrú is a registered Charity, an Approved Housing Body and a certified Body with the Housing Finance Agency. We provide social housing for Tenants who are usually over 55 years of age and who wish to live independent lives. Our 174 social housing homes are located in the Dublin City Council and Dún Laoghaire–Rathdown County Council areas. There are ambitious plans in the pipeline for more than eighty new home completions in the next 3 years, so it is an exciting time to join our expanding organisation.

Cabhrú's Vision

As a provider of housing for older people, Cabhrú believes in the need to provide age-friendly homes that support older people as they age, enabling them to remain living in the community for as long as possible.

Job Role: Tenant Engagement Officer

Dept: Tenant Services

Reporting to: Chief Executive Officer

Hours per week: Full time / Part Time (to be agreed with successful applicant)

Contract: Permanent

Location: Dublin - Various Sites including central office at Father Scully House, Dublin 1, D01 YY26

Salary: €40,000 (Pro-rata)

Leave: 24 days (Pro-rata)

Interview Dates: Week ending 30th May 2025

As part of our expanding operation, the Tenant Engagement Officer is an exciting new role within Cabhrú. The role will be the first point of contact in driving tenant engagement in the organisation. Working closely with the Tenant Liaison Officer and other staff you will be reporting to the Chief Executive Officer you will be part of a diverse team that provides professional high quality supports and services to Tenants.

Summary of the Position

In brief you will be responsible for

- The implementation of Cabhrú's Tenant Engagement & Communication Strategy (TECS), 2024 – 2026, published in 2024.
- Supporting local tenant groups to establish activities in their respective schemes.
- Providing administrative support to the overall Tenant Panel set up under the Tenant Engagement Strategy as well as local tenant groups in all of the schemes.
- Increasing awareness of tenant engagement with both the tenant body and staff within the organisation.
- Responsible for communication between Cabhrú and the tenant body, e.g. are producing the quarterly Newsletters, promotional material regarding activities been organised
- Leading on the review of the Tenant Engagement Strategy.
- Reporting to the CEO on tenant engagement activity.
- Identifying and applying for grants that support the actions in the Tenant Engagement Strategy and associated Action

Plan.

- Leading on carrying out tenant satisfaction surveys.

The post will involve flexibility and will require being able to attend out of hours meetings and events.

To find out more information on the role including a recruitment pack with a job description and person specification please see document attached below.

To Apply:

Please apply by submitting your CV, a Supporting Letter and, Supporting Statement outlining how you feel your CV is relevant to the Job role being advertised to recruitment@cabhru.ie (<mailto:recruitment@cabhru.ie>) by **5pm on 16th May 2025**.

If you have questions on the role, please contact us at recruitment@cabhru.ie (<mailto:recruitment@cabhru.ie>)

- An up-to-date CV showing your full career history
- A supporting cover letter
- A supporting Statement outlining how you feel your CV is relevant to the Job role

Region

Dublin 1

Date Entered/Updated

30th Apr, 2025

Expiry Date

16th May, 2025

Attachment

Size

2025.05.01_Cabhrú-Tenant-Engagement-Officer_Recruitment-Pack.pdf	375.16 KB
--	--------------

Source URL: <https://www.activelink.ie/vacancies/community/115352-cabhru-housing-association-tenant-engagement-officer>