

Cork Simon Community: Team Leader – Rapid Rehousing & Tenancy Support (<https://www.activelink.ie/node/115274>)



Team Leader – Rapid Rehousing and Tenancy Support

Join Cork Simon Community and Make a Difference

Cork Simon Community stands in solidarity with men and women experiencing homelessness in Cork, offering essential housing and support as they work toward independent living. We are motivated by a deep commitment to social justice and are dedicated to creating a society free from homelessness.

Our work is grounded in six core values: Community, Diversity, Social Justice, Voluntarism, Commitment to Care, and Inclusion. These principles guide everything we do and shape the compassionate, respectful environment we provide for both our residents and our staff.

Why You'll Love Working Here

At Cork Simon Community, we truly value our employees and offer a comprehensive benefits package, including:

- **Meaningful Work:** Make a direct impact by supporting individuals experiencing homelessness.
- **Professional Development:** We provide comprehensive induction, training, and career progression opportunities.
- **Well-being Programme:** Prioritising overall well-being.
- **Private Pension Plan:** Secure your future.
- **Flexible Working Environment:** Shift flexibility where possible.
- **Competitive Salary:** Salary is assessed based on experience, with potential to start at a higher point on the scale for those with relevant experience and qualifications.

Your Role as a Team Leader

Cork Simon Community is seeking a Rapid Rehousing and Tenancy Support Team Leader to lead a dynamic, person-centred team supporting individuals into secure, independent housing.

This is an exciting opportunity for an experienced and compassionate leader to drive the delivery of our Rapid Rehousing and Tenancy Support Services, supporting people out of homelessness and helping them maintain long-term tenancies.

Key Responsibilities

- **Team Leadership & Supervision:** Led and supported a multidisciplinary team, ensuring effective service delivery aligned with organisational values and service user needs.
- **Resident Support & Engagement:** Promoted a safe, welcoming environment, applying person-centred approaches to support residents with complex needs including homelessness, mental health issues, and substance use.
- **Operational Oversight:** Oversaw day-to-day operations, including shift coordination, incident response, and resource management to ensure consistent, high-quality service provision.
- **Health & Safety Compliance:** Ensured strict adherence to health and safety, safeguarding, and risk management procedures, contributing to a safe environment for residents and staff.
- **Collaborative Working:** Partnered effectively with the Service Manager, internal departments, and external agencies to ensure cohesive care and support planning.
- **Reporting & Administration:** Maintained accurate records and documentation, contributing to service evaluations,

audits, and continuous improvement initiatives.

Ideal Candidate Profile

- **Relevant Experience:** Over two years' experience in homeless and social care services, including more than 12 months in a supervisory role supporting individuals with complex needs.
- **Complex Case Management:** Skilled in working with individuals dealing with addiction, mental health challenges, emotional distress, and difficult behaviours in a trauma-informed and supportive manner.
- **Educational Background:** Holds a relevant third-level qualification in Social Care, Social Work, or a related field.
- **Communication & Interpersonal Skills:** Proven ability to build trust with residents, lead teams, and collaborate across services and agencies.
- **Empowerment & Advocacy:** Deep commitment to empowering vulnerable populations, promoting dignity, autonomy, and recovery-focused pathways.
- **Theoretical & Practical Knowledge:** Strong understanding of homelessness, harm reduction, housing-first models, and trauma-informed care practices.
- **Decision-Making & Crisis Management:** Calm and decisive under pressure, with a proactive approach to problem-solving in dynamic environments.
- **Administrative Accuracy:** Demonstrated proficiency in documentation, reporting, and compliance with service standards and procedures.

How to Apply

Are you ready to make a difference? You can apply by accessing the Recruitment Pack and Application Form below, visiting our website at www.corksmon.ie/work-with-us (<http://www.corksmon.ie/work-with-us>), or requesting it via email at recruit@corksmon.ie (<mailto:recruit@corksmon.ie>) or by phone at [085 874 3435](tel:0858743435) (<tel:0858743435>).

To Apply: Complete the job Application Form as detailed above.

Application Deadline: Sunday, 11th May 2025.

Cork Simon Community is committed to equality of opportunity

Region

Cork

Date Entered/Updated

25th Apr, 2025

Expiry Date

11th May, 2025

Attachment

[UTF-8Recruitment Pack - Rapid Rehousing and Tenancy Support Team Leader.pdf](#)
[Application Form - Team Leader.pdf](#)

Size

300.45 KB
1.26 MB

Source URL: <https://www.activelink.ie/vacancies/community/115274-cork-simon-community-team-leader-rapid-rehousing-tenancy-support>