

## **Focus Ireland: Case Manager - Housing First, Clare** **(<https://www.activelink.ie/node/113585>)**



### **Case Manager, Housing First, Clare**

**Location:** Clare

**Contract:** Full-Time, 1 Year Fixed Term Contract

**(Starting Salary €36,687 - €39,856.49)**

The purpose of this role is to work as a part of the Housing First Case Management Service to deliver a 'Housing First' approach to individuals experiencing long term homelessness in County Clare.

#### **What you will do:**

- Work to the principles and fidelity of housing first.
- Work within the framework of the overall objectives of the Housing First Intensive Case Management Service.
- Work within the overall policies and procedures of the Housing First team.
- Provide a safe, welcoming environment for clients that are out of home/or at risk, including the provision of basic physical care and support within the service, respecting consumer choice and self-determination.
- Establish trusting relationships especially with clients who are living on the streets or in temporary accommodation and who are unattached or out-of-home and engage them in work that enables them to move to a more stable lifestyle.
- Undertake assessments and support planning with clients as the lead agent using the Care and Case Management system and protocols and other tools as appropriate e.g. STAR Outcome to assist the person to successfully progress toward independent living as appropriate.
- Develop methods, structures and relationships to support the client with their individual housing, welfare rights and entitlements and to access move on accommodation.
- Assist the tenant to create and sustain a home, implementing practices in line with tenancy settlement indicators.
- Work a 39 hour week as agreed with the Housing Services Manager to meet the objective of the service.
- Build up and maintain a portfolio of accommodation providers in social housing, homeless sector and private rented accommodation.
- Accompany and provide support to clients on appointments to other services i.e. doctors, counsellors, court etc.
- Work as part of a multi-disciplinary team and service.
- Work in conjunction with the Property officer, supporting the tenants adherence to life skill development (home making skills), pay rent, reporting repair and being a good neighbour.
- Provide Advice, Information and Guidance as a prevention or in response to being out of home.
- Assist the tenants integrate their lives within their local community, providing support in accessing clinical, medical and other support services.
- Support tenants in developing life skills, seeking out education, training and employment opportunities if and where they so wish.
- Maintain a caseload of clients.
- Accompany and provide support to clients with appointments to other services, where appropriate.
- Keep up to date casework records, daily logs and written assessments. Inputting information on the Focus Ireland database and PASS.
- Work in close liaison and co-operation with other teams within Focus Ireland and also other Statutory and Voluntary Agencies as deemed appropriate.
- Work to the service model and standards of best practice.
- Attend Team, Section, Divisional, Agency and external meetings, including handovers, and training as required.
- Meet regularly for supervision of work with your assigned Supervisor.

- Supervise students or volunteers as requested by assigned supervisor or Project Leader.
- Implement existing policies and procedures and to input into the development of new ones.
- Plan, implement and evaluate the daily activities.
- Undertake such other duties as might be reasonably assigned from time to time in consultation with the Housing Services Manager.
- Be vigilant to any Health, Safety and Welfare risks in the workplace and bring any concerns to the attention of your line manager or Health & Safety Representative.

## What you will need:

- Qualification in social care at degree level, youth work or related discipline.
- Experience of working with customers are or have been homeless.
- Experience of working with customers identified as having a dual diagnosis.
- Experience of team working.
- Report writing abilities and IT skills.
- Experience of working and liaising with other agencies.
- Knowledge and understanding of homelessness and issues that affect people who are or have been homeless.
- Ability to plan and implement programmes.
- Flexibility and communication skills.
- Full driver's license with access to car (*desirable*).

## What you will get:

- Competitive salary range: €36,687 - €39,856.49.
- Contract: Full-time, 1 year fixed term contract.
- Monday-Friday work schedule.
- Competitive annual leave entitlement.
- Employee Assistance Programme (EAP) for well-being and support.
- Educational policy supporting continuous professional development.
- Other attractive benefits tailored to employee needs.

**Salary** (Starting Salary €36,687 - €39,856.49) DOE

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*Focus Ireland is an equal opportunities employer.*

### **Region**

Clare

### **Date Entered/Updated**

4th Feb, 2025

### **Expiry Date**

18th Feb, 2025

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**Source URL:** <https://www.activelink.ie/vacancies/community/113585-focus-ireland-case-manager-housing-first-clare>