

Childline: Listening Service Volunteers **(<https://www.activelink.ie/node/107199>)**

Our Childline unit in Dun Laoghaire is recruiting volunteers for our Childline Listening service. Training will begin in April. Every Childline volunteer contributes to the only 24-hour free Listening service available to children and young people in Ireland. All our volunteers play a part in giving children and young people support and a safe place to share their feelings, experiences, triumphs and challenges.

Have you got 4 hours a week to come into your nearest Childline unit to support, encourage, listen and empower children and young people who engage in our service?

To maintain these services, Childline is seeking volunteers for the following role:

- **Childline Listening Volunteer:** The role involves providing a listening service (<https://www.ispcc.ie/childline/>) over the phone and via our web chat function. Using active listening skills and approaching each call or text in an empathetic, non-directive and non-judgmental way, we provide every user of the service with a platform where they are heard, their feelings are validated, and their options explored.

Why Volunteer with us?

There are many excellent reasons to volunteer – it's good for your mental health, you gain valuable training and experience, it improves your employability, and it gives you an opportunity to give back to your community in a meaningful way.

At Childline, every volunteer is exposed to amazing, life-affirming experiences through the gift of giving their time to children and young people in need of support and a listening ear. Our volunteers are able to increase their knowledge around issues young people today are facing, pick up valuable communication skills, form enduring friendships with their fellow volunteers, attend various social occasions and have the option to be a part of our internal book club and wellness group, be at our annual national volunteer recognition event, and be involved in a whole host of other occasions and opportunities that arise throughout the year.

**Please contact us at VolunteerRecruitment@ISPCC.ie
(<mailto:VolunteerRecruitment@ISPCC.ie>) for more information!**

Region

Dun Laoghaire, Co Dublin

Date Entered/Updated

25th Mar, 2024

Expiry Date

25th May, 2024

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