Dublin Simon Community: Support Worker - Outreach (https://www.activelink.ie/vacancies/community/49569)

About the job:

As a Support Worker, you'll provide a high quality service and work directly with clients to ensure the provision of outreach and engagement services to people rough sleeping in Dublin. You'll advocate for rough sleepers to access accommodation and other appropriate services. You'll report to the Outreach Service Manager. As well as our induction program, you will be provided with 10 training days throughout the year, ensuring you have the support and training to succeed in this role.

Responsibilities:

- Identify, conduct counts and monitor hot spots for rough sleepers and conduct assessments, supporting clients in securing accommodation, residential treatment and access to medical services.
- Work within the case and care management systems and protocols, while meeting the needs of rough sleepers and being respectful and professional.
- Provide in-reach and out-reach to rough sleepers.
- Work as part of the wider outreach team to support clients, and liaise with the Housing First team on an ongoing basis.
- Respond and follow-up on incidents.
- Implement and deliver harm reduction and mental health interventions and initiatives.
- Developing relationships with key stakeholders
- Build resources and strong community relationships to improve the continuity of care.
- Maintain the health and safety within the building and on the street.
- Assist in the running of the mobile health unit.
- Assessment and management of risks to ensure the protection of all clients.
- Manage the referral system so clients can access services quickly. Provide robust signposting service with referrals to relevant services.
Minimum job requirements:

- Qualification to at least diploma level in psychology, social care, addiction, counselling, youth work, community development, psychotherapy or similar.
- 2 years experience of working in a social setting.
- Client-focused, adaptable, accountable, resilient individual.
- Excellent communicator, with the ability to advocate on the client’s behalf and record accordingly.
- Knowledge in the field of mental health and addiction, including harm reduction approaches and interventions.
- Drivers Licence.

Preferred job requirements:

- BA in addiction studies.
- Knowledge of accommodation services in the homeless sector.
- Experience working in outreach services and/or with people in active addiction.
- Passion for helping people, with the ability to work in a constantly changing environment with a problem-solving attitude.

Location: Dublin City

Working Hours: 7 days liability (Monday – Sunday). 37.5 hours per week. 25 days annual leave.

About us:

At Dublin Simon Community, we are passionate about making home a reality. Our aim is to empower people to access and retain a home by providing housing, prevention, addiction treatment, emergency response and other targeted interventions, through advocacy and partnership. If you share our values and want to make a difference also, come talk to us at Dublin Simon Community. We’re looking for client focused, friendly and adaptable people to join our team. This standard is achieved by organisations that have best practice Human Resource Systems in place, particularly in the area of staff training and development, communication, and staff involvement in the decision making processes in the organisation.

Apply for the position
(https://candidate.hr-manager.net/ApplicationForm/SinglePageApplicationForm.aspx?cid=1543&departmentId=18964&ProjectId=143762&MeditalId=4620)

Application due date: 15/03/2020
For queries relating to this position please telephone (01) 635 4800

Region
Dublin City

Date Entered/Updated
Fri, 31/01/2020 - 12:00

Expiry Date
Source URL: https://www.activelink.ie/vacancies/community/49569

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